

Date: December 12, 2018

Mr. Douglas Houtz
Wood County 9-1-1 Coordinator
1960 Gypsy Lane Rd.
Bowling Green, OH 43402

Re: Wood County 2018 Support and Compliance Review

Dear Mr. Houtz,

Sharon McMurray, Ohio 9-1-1 Program Office Support and Compliance Coordinator, has notified me that Wood County has submitted their 2018 PSAP Operations Rules compliance documentation in accordance with ORC 128.021. Her report indicates Wood County has only one wireless PSAP and the Wood County Sheriff's Office answers all wireless calls placed to 9-1-1 within your county. Your documentation was received by conventional mail on August 29, 2018 and included all necessary packet forms with additional support documentation covering policies, procedures and training.

Wood County Sheriff's Office has one employee subject to the Minimum Training Standards and all training components identified in rule 5507-01-07 are accounted for. The statistical data for Rule 5507-01-17 was extracted from your Air Bus telephony software data. It is my understanding you are unable to provide statistical data for roll over counts due to equipment limitations. We look forward to resolving these issues with the implementation of NG9-1-1. All other PSAP Operations Rules for Wood County have been reviewed and found to be in compliance.

As of this date, Wood County is considered in full compliance with the PSAP Operations Rules. We appreciate all the effort expended to reach compliance.

Sincerely,



Rob Jackson
Ohio 9-1-1 Administrator

The State of Ohio is an equal opportunity employer.